

eFront Client Success Story

NIBC Leverages eFront's Product Hosting Services to Reach Best-In-Class Software Performance

Client Name: NIBC



NIBC is an enterprising bank focused on matching their clients' can-do attitude with their own THINK YES mentality. From their offices in The Hague, Amsterdam, Frankfurt, London and Brussels, NIBC serves around 600 mid-market businesses and more than 400,000 retail clients through a portfolio of client-focused products and services.

NIBC manages 9 funds, predominantly investing in Benelux, infrastructure, technology, and innovation technology companies.

Firm Type: [Corporate & Retail Bank](#)
HQ: [Netherlands](#)
Website: www.nibc.com

“ We did not notice any hiccups anywhere during this project. ”

Joris van Dijk | Head of Operations Equity and Funds

Impact of eFront's Product Hosting Services


+40%
time saved
on upgrading
systems


9 out of 10
for system reliability
and availability


+40%
increase in overall
system performance

Why eFront?

In 2015, NIBC decided to orient its IT strategy towards hosted software solutions, moving away from on premise models. At that point in time, there were more than 300 systems and applications running on premises.

As a leading bank, though, NIBC was faced with the highest levels of regulation and security compliance. In order to implement a hosted software solution, NIBC's IT team would need a detailed knowledge of the different systems involved. eFront and NIBC proactively partnered

from the beginning in order to prevent the following risks associated with a transition to SaaS solutions:

- **Performance:** Lack of access to services due to Internet outages
- **Security:** Data security risks dependent on data storage
- **Time to Market:** Time to deploy the software
- **Costs:** Management of the total cost of infrastructure and operations

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The eFront Solution

NIBC is using eFront Invest GP, hosted by eFront. Within this solution, NIBC uses the following eFront services and modules:

eFront Hosting

eFront software is installed on eFront's managed infrastructure

eFront Core

CRM functionalities

eFront Investment

Tracking and reporting on alternative investment transactions

eFront GL

Management of alternative investment accounting activities

eFront Report Designer

Creation and delivery of tailored reports

“The system is reliable, secured and easy to upgrade.”

Sjoerd Buis
Vice President Fund Administration
Alternative Investments

Key Benefits of eFront's Product Hosting Services



Security

Secured data and compliance with the highest regulatory standards (e.g., SOCA)



Flexibility

Increased time and resources available to NIBC's IT team thanks to eFront's extensive knowledge and experience in hosting software



Performance

Implementation of a full SaaS solution without a decrease in the level of performance



Process and Documentation

Established clear escalation protocols in the event of technical incidents. Clear production of documentation during and after the project

About eFront

eFront is the leading pioneer of software solutions dedicated to the alternative investment industry. With more than 850 limited partner, general partner, and asset servicer clients in 48 countries, eFront services clients worldwide across all major alternative asset classes. The eFront Solution Suite is truly unique in that it completely covers the needs of all alternative investment professionals end-to-end, from fundraising and portfolio construction to investment management and reporting.